

FOR IMMEDIATE RELEASE

Media Inquiries Only

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LADOT Modifies Transit Service in Response to Coronavirus

LAnow services suspended as of Monday, March 30; Commuter Express and Community DASH Bus Service Modifications go into effect Thursday, April 2; DASH Downtown service modifications already in effect.

Los Angeles, CA (March 27, 2020)

In response to the impacts of Coronavirus/COVID-19, LADOT Transit will temporarily reduce services until further notice. The temporary modifications affect Commuter Express, DASH Downtown, Community DASH, and LAnow.

LAnow service will be suspended beginning Monday, March 30 and Commuter Express and Community DASH will begin modified services on Thursday, April 2. Overall service levels for DASH will be reduced by 15% while Commuter Express will reduce service by approximately 50%. These changes follow schedule changes already in effect for DASH Downtown.

DASH Observatory/Los Feliz—Service to Griffith Observatory will also be suspended beginning Thursday, April 2, however, the Los Feliz portion of the route will continue to operate from 7 AM to 6 PM.

All other lines will remain in operation, on a modified schedule. Detailed information for all routes is available on <u>ladottransit.com</u> or call our Customer Service Center at (213, 310, 323 or 818) 808-2273 for any questions.

While the state, county, and city have ordered residents to stay at home, transportation remains an essential service that many rely on to meet daily needs including food pick-up, caring for relatives in need, and commuting to-and-from places of employment. In order to continue providing this service while protecting public health, LADOT has ordered augmented cleaning protocols including daily disinfecting of the transit fleet and deep cleaning of all facilities to ensure the safety of our riders and drivers.

For more information about L.A.'s Coronavirus response, visit corona-virus.la.

About LADOT Transit

LADOT Transit is the operating division of the City of Los Angeles Department of Transportation responsible for providing commuter bus, neighborhood circulator bus, on-demand first-mile/last-mile service and accessible transportation for seniors and the disabled. LADOT Transit is the largest operator of municipal transit services in Los Angeles County providing over 20 million trips to those who live, work and visit Los Angeles.

LADOT Transit's Commuter Express program offers point-to-point workday bus service, from the San Fernando Valley, Thousand Oaks, Calabasas, the Beach Cities, El Segundo, and the Westside to Downtown Los Angeles;

from Downtown to El Segundo as well as between Pasadena, Glendale and Burbank, San Pedro and Long Beach, Past and from the San Fernando VIssues alley to the Westside and South Bay.

DASH neighborhood circulator bus services operate in Downtown Los Angeles and 26 other neighborhoods in the City of Los Angeles.

LAnow is an on-demand, shared-ride first and last-mile pilot service operated by LADOT Transit in the communities of Del Rey, Mar Vista, Venice Beach, and Palms.

Cityride is the largest voluntary paratransit program of its kind in the nation, offering essential transportation services to seniors and the mobility challenged with dial a ride van, taxi and discounted fares on conventional transit services.

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