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LADOT Launches New Parking Management Website

Los Angeles, CA (May 7, 2019)

LOS ANGELES – The Los Angeles Department of Transportation has launched a new and improved Bureau of Parking Management website. The new website introduces new content, designs, features, and applications that are user-friendly and accessible for all users. The enhanced design provides a more intuitive experience for the user that allows them to easily access information for permits, facilities, meters, citations and more at ladotparking.org.

"LADOT is an innovative department. Updating the parking site to a more modern feel helps meet our goal of providing residents a transparent and user-friendly place that answers questions and provides access to information on every aspect of parking in the City of Los Angeles," said LADOT Assistant General Manager Jay Kim.

The new website features an expansive layout that includes information on each of the five Divisions within the Bureau of Parking Management, as well as Parking Enforcement. LADOT uses visual and written content to communicate with the public, including infographics that describe the establishment of a preferential parking district, how to appeal a citation, and how to park legally. The site also features Quick Links that allow users easy access to commonly used links such as Pay a Parking Citation, Report a Broken Meter, or Apply for a Parking Permit. Each Division is also equipped with a Frequently Asked Question (FAQ) section that answers users' common questions.

"We've designed this new website to be the most comprehensive possible," said LADOT Supervising Transportation Planner II Linda Evans. "Our goal is to empower constituents to have most effective tools at their fingertips and this new site provides better resources to do so."

Residents and visitors to the new Bureau of Parking Management website will now have access to each division, including:

- Permits – Apply/Renew a Permit, Preferential Parking District Establishment Process, Replace a Damaged Permit, and more



- Adjudication – Booted Vehicle Information, Towed Vehicle Information, Delinquent Parking Citation Tows, and more
- Facilities – Parking Lot Permit Request, Film Permit Request Link, Report an Abandoned Vehicle Link, and more
- Meters – Report a Broken Meter, Holiday Parking Restrictions, L.A. Express Park App Link, Valet Zone Process, and more
- Operations & Support – Request an Initial Review of Citation, Parking Laws, Disabled Parking Placard Placement, and more
- Enforcement – Obtaining a Special Events Permit, Becoming a Crossing Guard, Finding a Towed/Impounded Vehicle, and more



Expect more updates to ladotparking.org soon, including information on how to pay for parking meters by smartphone app.

About LADOT

LADOT leads transportation planning, project delivery, and operations in the City of Los Angeles. We work together and collaborate to deliver a safe, livable, and well-run transportation system in the city and region. Our vision is for all people in Los Angeles to have access to safe and affordable transportation choices that treat everyone with dignity and support vibrant, inclusive communities.

LADOT is leading the way for 21st Century Mobility -- from electric car sharing to state-of-the-art data standards -- LADOT pilots and tests technology projects to make sure everyone benefits from innovation. Learn more at ladot.io.

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