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L.A. DASH Begins Free Transit Service, Backdoor Boarding

Los Angeles, CA (March 23, 2020)

Effective Monday, March 23, LADOT Transit's L.A. DASH service will provide fare-free rides on all bus routes. Customers are asked to board buses from the back in order to maintain social distance between drivers and riders. The front door will remain available to wheelchair riders and those who need the wheelchair ramp. Up-to-date service information is available on [LADOT Transit's website](#).

To limit the spread of the novel Coronavirus, public health officials have encouraged individuals to maintain safe social distance at all times. Backdoor boarding and fare-free rides will help limit interactions between drivers and riders while providing needed financial relief to our customers.

While the state, county, and city have ordered residents to stay at home, transportation remains an essential service that many rely on to meet daily needs including food pick-up, caring for relatives in need, and commuting to-and-from places of employment. In order to continue providing this service while protecting public health, LADOT has ordered augmented cleaning protocols including daily disinfecting of the transit fleet and deep cleaning of all facilities to ensure the safety of our riders and drivers.

For more information about L.A.'s Coronavirus response, visit [corona-virus.la](#).

About LADOT Transit

LADOT Transit is the operating division of the City of Los Angeles Department of Transportation responsible for providing commuter bus, neighborhood circulator bus, on-demand first-mile/last-mile service and accessible transportation for seniors and the disabled. LADOT Transit is the largest operator of municipal transit services in Los Angeles County providing over 20 million trips to those who live, work and visit Los Angeles.

LADOT Transit's Commuter Express program offers point-to-point workday bus service, from the San Fernando Valley, Thousand Oaks, Calabasas, the Beach Cities, El Segundo, and the Westside to Downtown Los Angeles; from Downtown to El Segundo as well as between Pasadena, Glendale and Burbank, San Pedro and Long Beach, and from the San Fernando Valley to the Westside and South Bay.

DASH neighborhood circulator bus services operate in Downtown Los Angeles and 26 other neighborhoods in the City of Los Angeles.

LAnow is an on-demand, shared-ride first and last-mile pilot service operated by LADOT Transit in the communities of Del Rey, Mar Vista, Venice Beach, and Palms.

Cityride is the largest voluntary paratransit program of its kind in the nation, offering essential transportation services to seniors and the mobility challenged with dial a ride van, taxi and discounted fares on conventional transit services.

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