

# LADOT

ANNUAL REPORT  
FISCAL YEAR 2014-2015



RESEDA BLVD  
Great Streets

# OUR MAYOR

## MAYOR'S MESSAGE

The City of Los Angeles is seeing progress on many fronts. The goals of my administration to promote good jobs, improve mobility, make our communities safer, and provide outstanding customer service are being achieved through strategic planning and efficient execution.

Our city has seen significant changes in recent years in our transportation infrastructure and mobility demands. The Los Angeles Department of Transportation (LADOT) is at the forefront of this transformation. Its workforce recognizes the needs of our communities and works with policymakers to address the demands.

Last August, we released [Great Streets for Los Angeles – LADOT's Strategic Plan](#), which laid out goals and specific strategies to make Los Angeles the safest and most livable city in the nation. This ambitious plan requires a well-run department with proper resources, a right-sized organization, and improved customer service to which key actions were also identified in the plan.

I am pleased to share with you the work that General Manager Seleta Reynolds and her great team have completed to date on all of the areas of focus. These short-term deliverables are the foundation of the future work that is required to achieve our vision. In the coming year, a thorough review of the plan will be conducted resulting in updates that will allow the department to be flexible and make adjustments as needed.

Let's keep Los Angeles moving forward. Enjoy your city streets.

Sincerely,

Eric Garcetti  
Mayor, City of Los Angeles



## VISION STATEMENT

Los Angeles will have a transportation system that gives people choices to support a high quality of life and strong, healthy communities, as well as continued prosperity and resilience for the region.

## MISSION STATEMENT

LADOT leads transportation planning, design, construction, maintenance, and operations in the City of Los Angeles. We work together and partner with other agencies to improve safe, accessible transportation services and infrastructure in the City and region.

# OUR CORE VALUES

## PROFESSIONAL INTEGRITY, HONESTY, AND RESPECT

We serve the public. We tell the truth. Our focus is to do what is right, not necessarily what is expedient. We treat everyone with a high level of respect.

## PROBLEM-SOLVING ATTITUDE

We are known for working closely with the public to clearly identify issues, opportunities, and solutions. We are highly resourceful and provide meaningful options to address problems. We have enthusiasm for our work and a high level of talent and knowledge that we share.

## DELIVERY

We strive to deliver quality projects safely, on time, and on budget. We celebrate and communicate our successes. We act with a sense of purpose and dedication to the City and customers we serve.

## ACCOUNTABILITY

We say what we mean, and we do what we say. Our employees are trustworthy, honest, professional, and fair. We are responsible stewards of public funds and resources.

# OUR FAMILY



# OUR GENERAL MANAGER

## GENERAL MANAGER'S MESSAGE

Our Annual Report highlights the outstanding accomplishments of the people at LADOT whose everyday work delivers the vision of a transportation system that supports a high quality of life and strong, healthy communities. Our efforts support the outcomes of [Mayor Garcetti's Back to Basics](#) agenda to build a safer, more livable, and well-run city.

This year alone, we responded to 18,381 citizen requests, installed 38.2 miles of bikeways, helped Angelenos get to 300 special events, and kept Metro on track to deliver 26 new miles of light rail transit.

Our Strategic Plan calls on us to deliver safe, beautiful, and comfortable streets for all modes of transportation. We depend on community champions and partners to be our eyes and ears on Los Angeles' 7,500 miles of streets. Please consider this annual report a heartfelt thank you to the hundreds of community organizers, business leaders, academics, and residents who help us achieve the City's goals.

Safety remains our guiding priority. We are building a foundation of partnership with the Departments of City Planning and Public Works, the Los Angeles Police and Fire Departments, Los Angeles County Department of Public Health, Los Angeles Unified School District, and community-based organizations that will drive our decisions and efforts throughout the City in the years to come.

LADOT staff's commitment and outstanding work forms the backbone of this department and allows us to deliver services with pride and excellence. We have many miles to go to make good on the promise of our Strategic Plan and must continue to listen to the community as we deliver on the City's priorities.

We are proud of our accomplishments, and I am confident that we will meet our short- and long-term goals together to make Los Angeles an even greater place to live, work, and play.

Seleta Reynolds  
General Manager, LADOT



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# VISION ZERO

ELIMINATING TRAFFIC DEATHS IN LOS ANGELES BY 2025



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FOR INFORMATION ON VISION ZERO  
visit [visionzero.lacity.org](http://visionzero.lacity.org)  
email [visionzero@lacity.org](mailto:visionzero@lacity.org)

# STRATEGIC PLAN

## GREAT STREETS FOR LOS ANGELES

The Department's Strategic Plan articulates our areas of focus and outlines strategies to reach our goals through 2017. The following pages show advancement in key milestones.

Great Streets for Los Angeles reflects the collective effort of LADOT staff and supports the Mayor's agenda to have Los Angeles become a safe city, a livable city, and a well-run city.

Safety is our number one priority. It drives the design of all our programs and projects, and it is the basis for determining our success.

Every year, more than 200 Angelenos lose their lives while traveling on our streets. People walking or bicycling in the City are involved in only 14% of all collisions, but account for almost half of all traffic deaths. Children and older adults that walk are particularly vulnerable; 30% of those killed or severely injured while walking or bicycling are under 18 or over 64 years of age.

Vision Zero, based on the fundamental principle that loss of life by traffic collision is unacceptable, launched in August 2015 with the goal of eliminating all traffic deaths by 2025.

LADOT is co-leading the initiative with the Los Angeles Police Department and the Vision Zero Executive Steering Committee which will oversee and report to the Mayor's Office and the City Council on the efforts implemented by the Vision Zero Task Force.

One of our greatest efforts this year was to identify the City's High Injury Network (HIN) of city streets. The HIN spotlights streets with a higher concentration of traffic-related deaths and severe injuries across all modes, with an emphasis on collisions involving people walking and bicycling. As we partner with other agencies to launch a citywide [Vision Zero](#) campaign in FY 15-16, the attention will be on improving those key locations.



PEDESTRIAN SAFETY

Safety is our number one priority. It drives the design of all our programs and projects and it is the basis for determining our success. One of our greatest efforts this year was to identify the City's High Injury Network of city streets.



GREAT STREETS FOR LOS ANGELES  
Strategic Plan

# A SAFE CITY

## MAKING OUR STREETS AND COMMUNITIES THE SAFEST IN THE NATION

The safety of Angelenos is a key motivating factor behind what Mayor Garcetti, the City Council, and LADOT set out to achieve. The focus of the Safe City goal is to set in motion a plan to get to zero traffic deaths in Los Angeles by 2025. Vision Zero, a key strategy of the Great Streets Plan, will bring together city and regional agencies in collaboration with the people of Los Angeles to advance safer, healthier, and more equitable mobility for all Angelenos. The key challenge is establishing a culture change and high-level partnerships among all involved participants.

### BENCHMARK HIGHLIGHTS

- Develop Vision Zero Action Plan: **Established interagency task force** and collaborated with Mayor’s Office to adopt Vision Zero, a citywide goal to eliminate traffic deaths by 2025.
- Collaborated with Mayor’s Office: **Analyzed crashes and identified the City’s High Injury Network** of streets with the most need for focused improvements.



#### CONTINENTAL CROSSWALKS

Continental markings help make people crossing the street more visible to people driving and better define pedestrian space within the street.



#### FLASHING YELLOW

Flashing Yellow Arrow means yield to pedestrians in the crosswalk. Installed at Venice and South Robertson boulevards warning drivers to be aware of pedestrians.

IMPLEMENTED

100

SAFETY UPGRADES  
AT CROSSWALKS

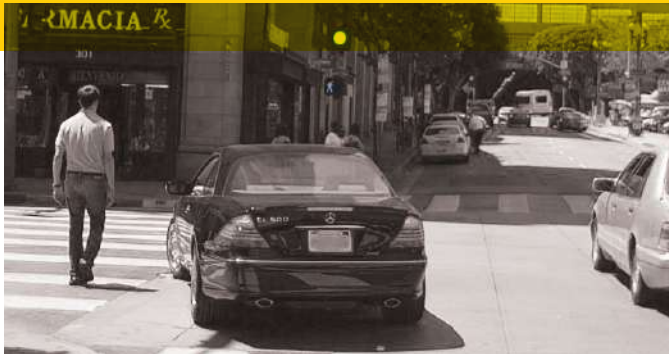
RETIMED OVER

400

TRAFFIC SIGNALS

- Incorporate Safety for People Walking into all Street Designs: Installed pedestrian “head starts” known as **Leading Pedestrian Intervals** on Broadway and Reseda Blvd.
- Identify Safety-Related Improvement: **Retimed over 400 traffic signals and Implemented 100 safety upgrades** at crosswalks.
- Create Dedicated Funding Mechanisms: **Awarded over \$22 million in grant funds** for education, engineering, enforcement, and evaluation for the Safe Routes to School under Vision Zero campaign.

**AWARDED OVER  
\$22  
MILLION  
IN GRANT FUNDS**



**NO LEADING PEDESTRIAN INTERVAL**

Leading Pedestrian Interval (LPI) is a signal modification that provides a four-second “head start” for people crossing the street before people driving are given a green light.



**LEADING PEDESTRIAN INTERVAL**

In FY 2014–2015, we installed six LPI signals: Broadway at 3<sup>RD</sup> and 4<sup>TH</sup> streets, and Reseda Blvd. at Dearborn, Vincennes, Rayen, and Prairie streets. Broader future deployment is planned.

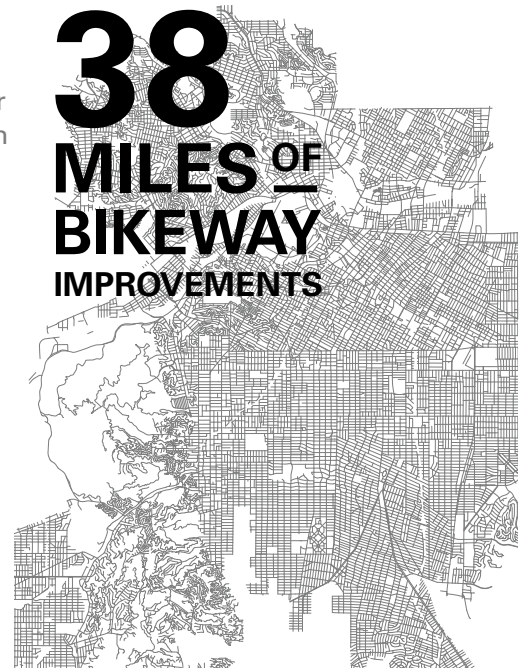
# A LIVABLE & SUSTAINABLE CITY

## IMPROVING QUALITY OF LIFE BY ENHANCING OUR TRANSPORTATION SYSTEM AND REDUCING ITS IMPACTS

LADOT's mission is to provide an array of transportation choices for Angelenos and the many visitors the City hosts annually. We rely on partnerships at all government levels to be successful, and we are focused on building new relationships and strengthening existing ties as the foundation to this work.

### BENCHMARK HIGHLIGHTS

- **Create Great Streets for Los Angeles:** Launched outreach on Venice, Central, Van Nuys, Cesar Chavez and Hollywood Great Streets segments. Implemented improvements on Cesar Chavez and Reseda. Facilitated short-term improvements on 14 of the Great Streets. Partnered with Mayor's Great Streets Studio and Department of Cultural Affairs to fund and launch Great Streets Challenge Grants.
- **Create and Maintain an Effective Bike Network:** Designed 10 miles of protected bikeways (Reseda Blvd., Figueroa, Los Angeles). Implemented 38.2 miles of bikeway improvements.
- **Improve Bike Access Across All Transit Systems:** Installed 6 bicycle corrals and 964 bike racks. Completed order to upgrade 100 percent of the DASH fleet to have bike racks.



### CICLAVIA

People walk, roll, and ride on city streets.



### BICYCLE CORRALS

We are making it easier for Angelenos to enjoy LA Streets. There are 13 bicycle corrals and over 6,000 bicycle racks throughout the City, so put on your helmet and ride.



- Implement a Regional Bikeshare System: Partnered with Mayor’s Office and Metro to release **Regional Implementation Plan** and select bikeshare vendor. Produced bikeshare station location map and **conducted outreach to Downtown community**.
- Promote Walking and Biking Through **Community Partnerships**: Facilitated CicLAvia Wilshire, South LA, Venice, and Valley. Established City’s first bike-friendly business district in North East LA(NELA) and installed three bicycle repair stations citywide.
- **Enhance Experience of Bus Passengers**: Implemented first mobile ticketing project in California and Wi-Fi on Commuter Express buses.
- Expand Access to Non-Ownership Models of Vehicle Mobility: Exceeded green taxicab fleet goal one year ahead of schedule with **75% of taxis now hybrids**. Launched expansion of citywide carshare pilot.
- **Increase Availability of Parking and Efficiency of Use**: Completed the installation of nine neighborhood dynamic message signs as part of [LA Express Park](#).
- Support **Alternative Fuel Program**: Installed 14 Electrical Vehicle Charging stations.



**GREENTAXICABS**

One year ahead of schedule, 75% of taxis are now hybrids.

96%  
+BIKE RACKS

# A WELL-RUN CITY: A 21<sup>ST</sup> CENTURY DEPARTMENT

## MAKING LADOT AN EFFECTIVE, WELL-EQUIPPED, AND RESILIENT AGENCY THAT IS A GREAT PLACE TO WORK

The most critical goals in transforming LADOT into a 21<sup>ST</sup> century department are making it a great place to work and restoring pride in public service while bolstering basic systems to give staff better tools to perform their jobs.

### BENCHMARK HIGHLIGHTS

- **Improve Communication and Information Access to Support Decision-Making:** Launched Transtat for all Bureaus to improve transparency and to become data driven.
- **Make LADOT a Great Place to Work:** Conducted employee survey which drove these focus areas:
  - To reinstitute an employee recognition program. LADOT now recognizes outstanding employees once a month at the Transportation Committee.
  - To unfreeze the promotional ladder and improve our hiring process. We have given 15 promotions in the last six months and hired 36 new staff.
  - To bring more training to staff. We hosted the first all-LADOT supervisor training with a goal of getting as many supervisors as possible basic training in this fiscal year.
  - To re-energize and standardize our performance evaluation process. Worked with the Personnel Department to create a pilot performance plan. All staff received training. By September 2015, all staff will have a performance plan.
- **Improve Coordination with Partner Agencies and Contractors:**
  - Improved restriping turnaround time for slurry from a high of 67 days to 8 days (see chart).
  - Shortened Metro-related plan review times for [Crenshaw/LAX](#), [Regional Connector](#), and [Purple Line Extension Segment 1](#).
  - Gained approval by the Board of Taxicab Commissioners for a two-year extension of the nine taxicab company franchises through 2017.



STRIPING CREW

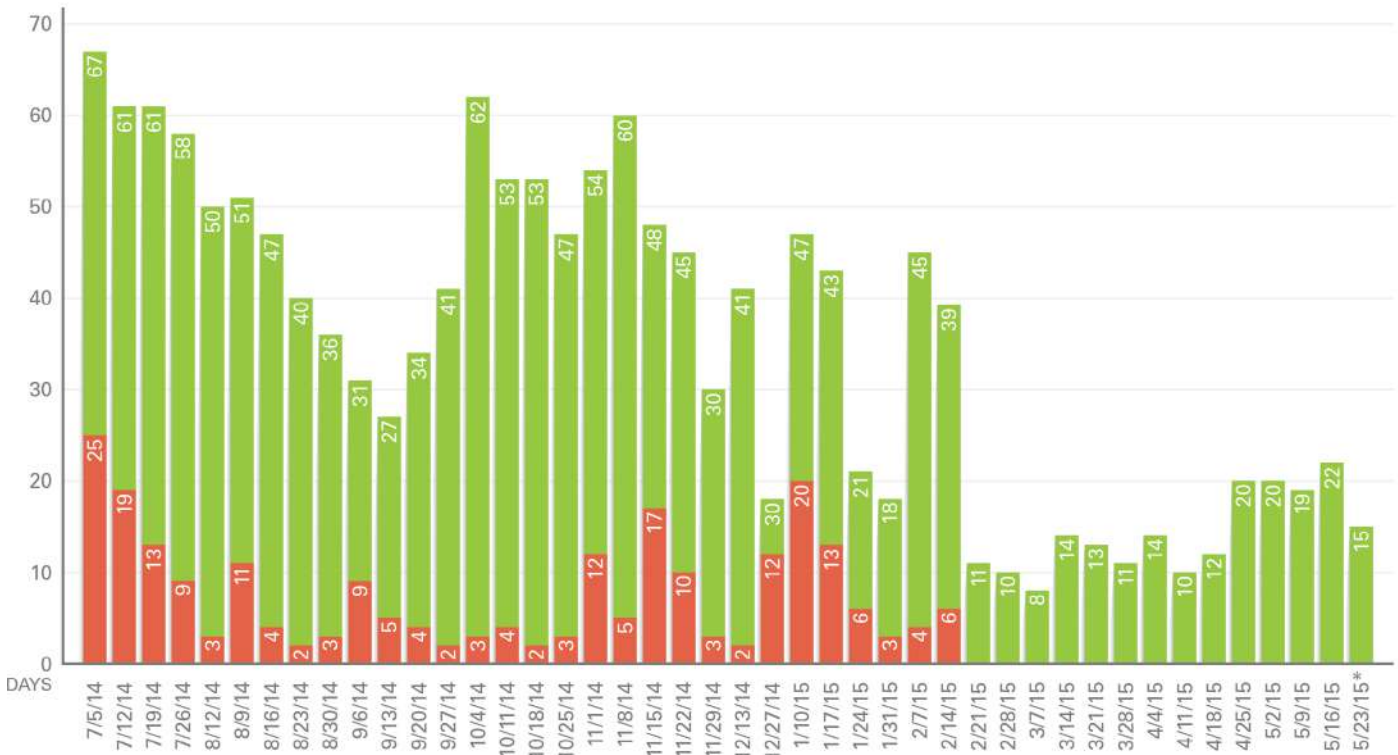


TRAFFIC OFFICER



TRAFFIC SIGNAL REPAIR CREW

- Update Parking Violations Bureau Website: **Provided additional features with improved functionality and present a cleaner, more modern aesthetic and user-friendly experience.**
- Increase enforcement sting operations of fraudulent or misused disabled placards: Set aggressive schedule to three per month of the five area offices.



**SLURRY TO STRIPING TIMELINE  
FY 2014–2015**

- Notification Time
- Completion Time

A slurry seal is the application of a mixture to an existing asphalt pavement surface, covering all existing striping. Restriping completes the entire process. While more miles of street were slurry sealed, restriping times have continued to improve.

\*Through May 2015

# A WELL-RUN CITY: CUSTOMER SERVICE

## PROVIDING ANGELENOS AN OPEN, REACHABLE, AND RESPONSIVE LADOT

Improving front-line services such as constituent requests and citation adjudication are paramount. We initiated a comprehensive line-by-line analysis and needs assessment of our transit services through various community engagement measures. Also introduced an appointment-based taxi and non-ambulatory medical transport system to cut down long lines and waiting time.



LADOT DISTRICT OPERATIONS DIVISION MANAGERS

### BENCHMARK HIGHLIGHTS

- **Improve Agency Identity, Transparency, and Customer Service:** Expanded social media platform and communication outreach, all under the branding of “LADOTofficial.”
- **Improve Customer Service Satisfaction:** Improved [MyLADOT](#) response time. Closed 18,381 service requests from July 2014 to June 2015. Backlog was reduced by 25% from its peak in November 2014 of 7,274 to 5,472 in June 2015.

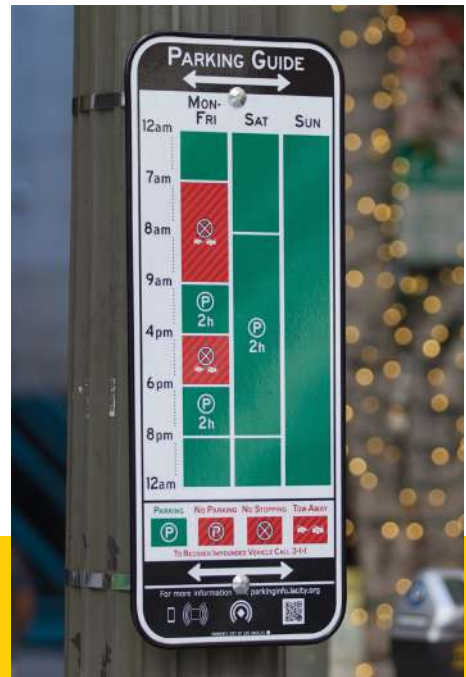


### PLAN REVIEW, MAINTENANCE & CONSTITUENT REQUESTS

FY 2014–2015

- Received
- Closed

- **Improve Customer Service and Reduce Response Time for Parking Ticket Resolution:** Released [PayTix™ app](#) for Android and Apple. Opened new West LA Service Center.
- **Revisit Parking Sign Design and Placement:** Obtained Innovation Funding to be the first city to install new grid-style pictorial parking guide signs.
- **Traffic Control Plan Review for Utilities:** Allotted overtime and created a new funding account to expedite review of traffic control plans for utility companies.
- **Improve Information Sharing with Stakeholders:** Increased outreach, produced 50 [LADOT Weekly Briefs](#), 60 LADOT YouTube videos, and enhanced communication with Business Improvement Districts and Neighborhood Councils.



**NEW GRID STYLE PARKING GUIDE SIGNS**

Bar graph format is easier to understand.



**LADOT MOBILE TICKETING APP**

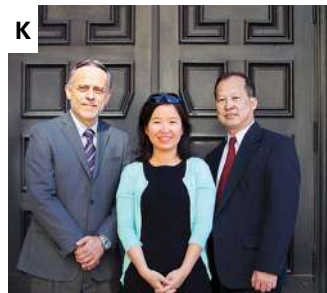


**LADOT TWITTER**

# OUR WORKFORCE

## OUTSTANDING PERFORMERS DO OUTSTANDING WORK

The Transportation Committee and LADOT management recognize LADOT staff for their commitment to exceptional service by honoring outstanding performers who embody our core values, are representative of our workforce, and who support the department’s vision to transform Los Angeles.



All Images read Left to Right  
\*Not Photographed

**A. PARKING ENFORCEMENT & TRAFFIC CONTROL**

Marcia Bulpitt, Traffic Officer II

Wendell Morales, Traffic Officer II

Ruthann Pierce, Traffic Officer II

Marcia, Wendell, and Ruthann have shown great initiative, excel in performing traffic control, and they help ensure the safety of those who walk, roll, bike, and drive throughout Los Angeles.

**B. ATP STRIKE TEAM LADOT'S ACTIVE TRANSPORTATION PROGRAM (ATP)**

Eunju Jung, Volunteer Intern

Carlos Rios, Senior Transportation Engineer

Margot Ocañas, Project Coordinator

Lupe Sandoval, Transportation Engineering Associate III

Pauline Chan, Senior Transportation Engineer

Arsen Mangasarian, Supervising Transportation Planner I

Valerie Watson, Transportation Planning Associate II

Tony Ho, Transportation Engineering Associate III

Uy Tran, Transportation Engineering Associate II\*

Clive Grawe, Transportation Engineering Associate III\*

Strike Team devoted considerable time and resources to secure over \$22 million in grant funds that will help deliver organized, safe, beautiful streets along with healthier transportation options to Angelenos.

**C. eWORK DEVELOPMENT TEAM**

Nader Asmar, Senior Transportation Engineer

Edward Giron, Transportation Engineering Associate II

Mony Patel, Senior Systems Analyst II

Chia-Chi "Mag" Hung, Programmer/Analyst I

Scott Lin, Programmer/Analyst III

Quoc Tran, Systems Analyst II

John Sam, Transportation Engineer

Manuel Viramontes, Traffic Marking & Sign Superintendent II\*

The eWork group is commended for their dedication to creating the department's first digital work order system that is intuitive to users and coordinates and tracks thousands of work projects.

**D. PARKING ENFORCEMENT & TRAFFIC CONTROL**

Nona Slater, Traffic Officer II

Phyrith Reth, Traffic Officer II

Nona and Phyrith have an essential role in the effective management of the City's parking spaces by helping to enforce turnover of this often scarce resource. Nona is one of the top performers in her office for traffic control hours and has become a training instructor for her peers. Since joining the department, Phyrith has consistently excelled in service calls handled and demonstrates an excellent attitude toward the public and his coworkers.

**E. COMMUNICATIONS OFFICE**

Medgar Parrish, Videographer and Photographer

Medgar's visual depictions improve employee morale, help stakeholders to navigate department policies and programs, and provide a positive human face to our customers working with a large, city agency.

**F. COMMUNICATION CENTER STAFF**

Aracely Galicia, Communications Information Representative III

Lisa Glover, Senior Communications Operator

Stephen Harris, Communications Information III

The Communication Center received over 200,000 calls for service, dispatch operators performed approximately 2.5 million radio broadcasts, and processed over 56,000 vehicle impounds.

**G. SIGNAL OPERATIONS**

George Nocifore, Western Yard Construction Division Signal Operation, Signal Systems Supervisor I

George is innovative, responsible, and reliable – he knows how to prioritize his work. He recognized a critical situation, shifted his focus, and responded quickly to an emergency signal repair resulting in minimal traffic disruption at one of the City's busiest intersections.

**H. PARKING ENFORCEMENT & TRAFFIC CONTROL**

Sgt. Jessie Dyar, Senior Traffic Supervisor I

Sgt. Dyar has shown exemplary initiative in her work. She eagerly assists in any task when asked and consistently gives 100% in all her duties.

**I. TRANSIT SERVICES**

Christopher Low, Transportation Planning Associate II

Laura Downing, Charter Bus Coordinator

Kari Derderian, Head of the Specialized Transit & Grants Division

Linda Evans, Head of the Specialized Transit Section

Oliver Hou, Transportation Planning Associate II

Gary Hoggatt, Management Analyst II\*

LADOT's Specialized Transit Section took initiative to develop a new web-based Charter Bus scheduling and confirmation system website that takes advantage of information technology to effectively improve customer service.

**J. PARKING ENFORCEMENT & TRAFFIC CONTROL**

Lt. Jody Perez, Senior Traffic Supervisor II

Sgt. Barbara Hartsfield, Senior Traffic Supervisor I

Lt. Perez and Sgt. Hartsfield possess a passion for teaching and have become great ambassadors for the City by providing training in Traffic Control to other agencies.

**K. PARKING MANAGEMENT & REGULATIONS**

Vahan Pezeshkian, Transportation Engineer

Anita Tang, Management Analyst II

Richard Chu, Transportation Engineering Associate III

Vahan has successfully overseen the installation of the electric vehicle chargers in the City's parking facilities, while Richard provides engineering and system support to the City's 32,000 single-space meters and 380 pay stations, and Anita oversees a \$50 million dollar contract while investigating and responding to hundreds of contested parking citations every month. Each are individual mentors that lead their staff to ensure that goals and benchmarks are achieved.

**L./M./N. PROJECT DELIVERY**

Bakhtiar Billah, Transportation Engineering Associate II

Nancy Wagstaff, Senior Clerk Typist

Sunil Rajpal, Transportation Engineering Associate III

These dedicated employees are quiet heroes that consistently go above and beyond their respective job duties when faced with unique challenges.

**O. TEMPORARY SIGNS DIVISION**

Phan Vuong, Senior Clerk Typist

Phan's dedication and professionalism make her essential to everyday operations. She assists in processing a large volume of requests from Film LA, DWP, Streets Services and many more, completing over 21,000 work orders with her team this FY. Phan is an exemplary employee who makes Los Angeles streets safe for the public.

**P. VALLEY DISTRICT OPERATIONS**

Barbara Porter, Valley District Operations Division, Senior Clerk Typist

Barbara's understanding of how the Department of Transportation operates makes her an invaluable asset to the City. She listens with a good ear, a big heart, and a desire to make the City of LA a better place, one caller at a time.

**Q. PARKING ENFORCEMENT & TRAFFIC CONTROL**

Mikisha Shirley, Traffic Officer II

Mikisha has demonstrated an outstanding work ethic and always takes pride in providing outstanding customer service to the constituents of the City.

**R. COMMUNICATIONS OFFICE**

Tina Backstrom, Transportation Engineering Associate III

In her role as Lead Media Relations Officer, Tina's ability to respond to the media with accurate information ensuring transparency is paramount to her success.

# GIVING PEOPLE CHOICES

LADOT is committed to providing multiple options for how people get around Los Angeles. The department, along with city and county agencies, city leaders and policymakers, is working diligently to deliver on this effort.

## ACTIVE TRANSPORTATION

LADOT's vision for Los Angeles is a transportation system that offers choices. We envision a city where streets are safe and accessible for all users. Trips by people who walk, ride transit, or bike are comfortable, seamless, and convenient. We grow the connections that serve community hubs, neighborhoods, schools, shopping, and work. Synchronized traffic flow at safe speeds, and access to non-ownership models of vehicle mobility are the norm. LADOT is rethinking our streets.

## COMPLETE STREETS COMMITTEE

The newly formed LADOT Complete Streets Committee provides a forum for a collaborative approach to design and implementation. The committee leads LADOT on innovative design-related standards and policy directives and in carrying out the Complete Streets goals identified in the [Mobility Plan 2035](#).



### COMPLETE STREETS COMMITTEE

A newly formed team discusses smart designs.



### LEIMERT PARK VILLAGE PLAZA PEOPLE ST

Repurposed street offers the public a plaza for the community to gather.



### METRO PROJECTS SUPPORT

The LADOT Major Construction Temporary Traffic Management (MCTTM) Division partners with its sister agencies such as Metro and LADWP during the construction of multiple major public works projects including Metro’s rapid transit expansion (Exposition, Crenshaw, Purple, and Regional Connector Light Rail) and the Department of Water and Power’s (LADWP) Infrastructure Trunk Line Maintenance programs.



METRO PROJECT SUPPORT

These large-scale construction activities move forward day and night throughout the City, and LADOT MCTTM team members are there to ensure public safety, coordinate efforts on the ground, and deliver the projects on time.



### SAFETY EDUCATION

Elementary school students participate in pedestrian and bicycle safety sessions sponsored by LADOT.



### COMMUTER EXPRESS

All 103 buses covering 14 routes are equipped with triple bike racks.

### SUMMARY OF DEPARTMENT ACHIEVEMENTS

SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	FY2014-2015
Broadway dress rehearsal ribbon cutting	Launched Strategic Plan and Employee Recognition Program	Launched electronic work order system	Launched Vision Zero Executive Steering Committee  NELA Bicycle Friendly District opens	Kicked off Venice Great Streets outreach	Launched DASH Mobile Ticketing and real time app  People St plaza North Hollywood opens	Provided five-day public outreach training for LADOT, BOE, and DCP staff	Built city’s first protected bike lane on Reseda Great Streets  Installed innovative parking signs Downtown	Installed city’s first green-backed sharrows in Venice	Installed city’s first low-cost curb extensions on Cesar Chavez Great Street  People St plaza in Leimart Park opens	Launched first North Hollywood Corral	

# LADOT FACTOIDS

## FY 2014-2015

### VISION

Los Angeles will have a transportation system that gives people choices to support a high quality of life and strong, healthy communities, as well as continued prosperity and resilience for the region.

### MISSION

LADOT leads transportation planning, design, construction, maintenance and operations in the City of Los Angeles. We work together and partner with other agencies to provide safe, accessible transportation services and infrastructure in the City and region.

### POPULATION

City of Los Angeles 3.8 million  
 Source U.S. Census Bureau

### BUDGET

Total City Budget	\$8,122,942,937
LADOT Operating Budget	\$139,827,587
Other LADOT Funding Sources	\$447,844,529
Total LADOT Budget	\$587,672,116

### EMPLOYEES

Full-Time/Part-Time/Total (Authorized)	1,451/558*/2,009
Filled/Vacant Positions (Actual)	1,830/179*
Traffic Officers	575
Part-time Traffic Officers	150

### STREETS

<b>City of Los Angeles</b>	
Land Area	468 Square Miles
Streets	7,500 Miles
Freeways	181 Miles

### PARKING ENFORCEMENT & ADJUDICATION

Parking & Safety Violation Citations	2,489,390
Revenue from Citations	\$152,292,373
First-Year Collection Rates	73.56%
Second-Year Collection Rates	84.88%
Average Base Fine Amount of Citation	\$69.00
Average Fine & Penalty Amount of Citation	\$90.00
Average Figures Include County/State	
Major Incidents & Emergencies Worked	2,809
Cars Impounded	69,203

Top Two Violations	Citations	% of Total	Fine
Street Cleaning	646,063	25.95%	\$73
Meter	580,420	23.32%	On \$63/Off \$58

Call to Pay/Contest a Ticket 24/7 (866) 561-9742  
 Pay/Contest Tickets Online 24/7 [www.lacity-parking.org](http://www.lacity-parking.org)  
 Delinquent Tickets to be Considered a "Scofflaw" 5

### CONVENIENT WALK-IN CENTERS TO PAY FORTICKETS

- Downtown Public Service Center
- Mid-Wilshire Public Service Center
- West Los Angeles Public Service Center
- Van Nuys Public Service Center

Major Incidents & Emergencies Worked	2,809
Disabled Placards Sting Operations	108

### SIGNALS

Automated Traffic Surveillance & Control (ATSAC) Traffic Signals	4,643
Pedestrian Warning Devices	166
Flashing Beacons	33
At-Grade Rail Crossings with Active Controls (Traffic Signals or Gates)	248

### PARKING AND METERS

Meter Revenue	\$56,606,407
On-Street Total Metered Spaces	34,661
On-Street Card & Coin Spaces	33,162
On-Street Pay Station Spaces	1,499
Off-Street Total Metered Spaces	2,288
Off-Street Card & Coin Spaces	410
Off-Street Pay Station Spaces	1,878
Total Metered Spaces (On & Off Street)	36,949
Off-Street Parking Facilities	117

Type	Operated	Non	Total
Structures	12	2	14
Lots	11	92	103
<b>Total</b>	<b>23</b>	<b>94</b>	<b>117</b>

Preferential Parking Districts	150
Annual Charge for a Permit (Annual/Visitor)	\$34.00/\$22.50
Total Revenue	\$3,215,607

### FIELD CREWS

#### Traffic Control Devices Installed FY 2014-2015

Signs	49,029
Pavement Markings	62,023
Miles of Painted Curb Zones	367
Miles of Striping	404*
Temporary Sign Postings and Removal	648,995

### TRANSIT

Vehicles in LADOT Transit Fleet	356
DASH	209
Commuter Express	103
Cityride	44
Downtown DASH Routes	5
Community DASH Routes	26
Commuter Express Routes	14
Second-Largest Public Transit Operator in LA County	
Revenue Hours (FY 14 Audit)	936,172
Trips a Year (FY 14 Audit)	25.6 million
Rider Satisfaction Rate (Surveys 2014)	90%
Cityride Clients	119,891
DASH Fare	50¢ per One-Way Trip
	25¢ for Seniors/Disabled
Commuter Express Fare	\$1.50-\$4.25 Per Trip
	75¢-\$2.10 for Seniors/Disabled

For more information, visit [ladottransit.com](http://ladottransit.com) or call (213, 310, 323, 818) 808-2273

### SPECIAL TRAFFIC OPERATIONS

Average Number of Annual Large Special Events	105
Average Number of Major Venue Events	195

**VEHICLE SAFETY**

Registered Vehicles in LA County <i>Source CA DMV 2014</i>	7,719,360
Traffic Collisions, LA City (2012/2013)	34,701/31,572
Fatal Injuries, LA City (2012/2013) <i>Source SWITRS</i>	200/205

**DISTRICT OFFICES**

Total Service Requests Received FY 2014–2015	18,217
Total Service Requests Closed FY 2014–2015	18,381

<u>Locations</u>	<u>Council Districts Covered</u>
<a href="#">Central</a>	1,9,14
<a href="#">Hollywood-Wilshire</a>	4,10,13
<a href="#">Western</a>	5,11
<a href="#">Southern</a>	8,15
<a href="#">East Valley</a>	2,4,5,6,7
<a href="#">West Valley</a>	3,5,6,12

**TAXICAB & FRANCHISE**

Total Permits Issued/Processed	7,742
Authorized Taxicabs	2,361
Taxicab Companies	9
Taxicab Franchise Fees	\$2,999,112
Percentage of Green Taxicabs	75%
Non-Emergency & Vehicle for Hire Companies	217
Vehicles for Hire (incl. Non-Emergency Ambulance)	1,629
Service Fees for Vehicle for Hire Collected	\$2,350,000*
Bandit Taxi Arrests	670*
Bandit Taxicab Impounds	595
Pipeline Companies	63
Pipeline Franchise Fees	\$3,800,000*
Gas Co. Franchise Revenue	\$16,000,000*
SCE Franchise Revenue	\$180,000*

**BIKES**

<u>Type</u>	<u>FY 2014–2015</u>	<u>Total</u>
Bike Lanes	22.2	762.32
Separated Bike Lanes/Cycle Tracks	1	1
Bike Paths	6.6	119.46
Sharroved Route	8.4	154.58
Neighborhood Friendly Streets	0	1.6
<b>Bike Routes</b>	<b>0</b>	<b>135.82</b>
Total Lane-Miles**	38.2	1174.78

**PEDESTRIAN**

Pedestrian & Bike Collisions by Severity  
*Source RoadSafeGIS/SWITRS (2009–2013)*

<u>Injury Type</u>	<u>Peds</u>	<u>Ped % of All Modes</u>	<u>Bikes</u>	<u>Bike % of All Crashes</u>	<u>All Crashes</u>
Fatal Collisions	82	45%	10	5%	175
Severe	315	31%	116	12%	917
Other Injury	1,059	17%	1,053	17%	6,217
Complaint of Pain	1,305	10%	938	7%	12,912
<b>Total</b>	<b>2,761</b>	<b>—</b>	<b>2,117</b>	<b>—</b>	<b>20,221</b>

**CROSSWALK INVENTORY**

<u>Crosswalk Type</u>	<u>School</u>	<u>General</u>	<u>Total</u>
Active Pedestrian Warning Device	63	40	103
Uncontrolled Crosswalks	363	613	976
Crosswalks at Stop Signs	2,627	816	3,443
Crosswalks at Signals	2,119	13,272	15,391
<b>Total</b>	<b>5,172</b>	<b>14,741</b>	<b>19,913</b>

**CAPITAL PROJECTS**

Capital Projects	117
Projects in Pre-Design/Design Phase	81
Projects in Right-of-Way Phase	2
Projects in Bid & Award Phase	1
Projects in Construction/Post-Construction Phase	33
Budget of Capital Projects	\$349 Million

**MAJOR TRANSIT PROJECTS**

<u>Construction Support</u>	
Regional Connector	1.9 miles
Expo II	6.6 miles
Crenshaw LRT	8.5 miles
Purple Line Ext	9 miles
<b>Total</b>	<b>26 miles</b>

**MEASURE R PROJECT STATUS**

Exposition LRT Phase II	Construction
Purple Line Subway Extension	Construction
Regional Connector Subway	Construction
ESFV Transit Corridor	EIR
Green Line—LAX	AA/EIR
SFV I-405 Corridor	Completed
Crenshaw Light Rail	Construction

**PLANNING**

Traffic Study Reviews	123
Building Permit Signoffs	615
Driveway Permit Signoffs	239

**Major Projects**

- Mobility Plan 2035
- Westside Mobility Study
- Expo Line Neighborhood Transit Plan
- SOLA Village Mixed-Use and Transit Oriented Redevelopment
- Boyle Heights/Sears Adaptive Reuse Redevelopment
- Baldwin Hills/Crenshaw Plaza Redevelopment
- LA Plaza Cultura Village Project
- Academy Museum of Motion Pictures Project
- USC Health Sciences Campus Master Plan
- LAX Northside Development
- LAX Airport Metro Connector
- Lincoln Boulevard (SR1) Bridge Environmental Review
- Westfield Village Project at Topanga

\*Estimated figure  
\*\*Lane-Miles denote one direction of travel (previous annual report used centerline-miles which denote both directions of travel)





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**Mike Feuer**

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**Ron Galperin**

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\*Members of the  
Transportation Committee

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# Great Streets are here...

## North Figueroa St

between Avenue 50 & Avenue 60

## Lankershim Blvd

between Chandler & Victory

## Sherman Way

between Wilbur & Lindley

## Western Ave

between Melrose & 3rd St

## Westwood Blvd

between Le Conte & Wilshire

## Van Nuys Blvd

between Victory & Oxnard

## Van Nuys Blvd

between Laurel Canyon & San Fernando

## Crenshaw Blvd

between 78th St & Florence

## Central Ave

between MLK Blvd & Vernon

## Pico Blvd

between Hauser & Fairfax

## Venice Blvd

between Beethoven & Inglewood

## Reseda Blvd

between Plummer & Parthenia

## Hollywood Blvd

between La Brea & Gower

## Cesar Chavez Ave

between Evergreen & St. Louis

## Gaffey St

between 15th St & the 110

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